



# Rules & Policies

## **Absences:**

Please notify Genesis Golf @ 717-993-3028 or email [sales@genesis.golf](mailto:sales@genesis.golf) if your child will be absent. Please tell us no later than 3 hours in advance when possible. Genesis Golf is not obligated to provide make-up classes for classes missed, unless Genesis Golf is the one to cancel it due to weather, Acts of God or other unforeseen reasons.

## **Age Requirements:**

Children must be at least 5+ years for our golf academy, camps and lessons. Younger children are allowed for the Putt & Play area with parental involvement and responsibility for their well-being.

## **Amendments:**

Genesis Golf is concerned about the health and welfare of your child. As a result, we have our Policies and Procedures in place, and program schedules so that your child is kept safe and the systems we have in place are such that you can feel confident that we are doing all that we can to make Genesis Golf an enjoyable and safe experience for all involved.

## **Code of Conduct:**

By signing my child up with Genesis Golf and thus being a participant, I acknowledge that I have read, consent and agree to the Code of Conducts guidelines as stated below. I have also read and explained the Code of Conduct with my child so that he/she fully understands the expectations of camp and my child has agreed to the Code of Conducts' procedures and guidelines as stated below. ***\*Please go through the Code of Conduct with your child so that he/she fully understands the expectations!\****

Genesis Golf is dedicated to providing an outstanding golf experience for all children. A child's ability to follow direction, obey rules and respect others is of utmost importance. We understand that as all kids grow they make mistakes and we look at those as teachable moments. However, a child with chronic behavioral issues resulting from habitual breaking of rules and not following direction will not be able to continue attending sessions. These efforts are made to ensure a positive and safe environment for all children.

Children are expected to behave appropriately and promote a safe, fun and healthy environment through respectful participation. The staff will use a positive approach to correction or discipline and will seek parental support to resolve behavior issues and to encourage positive behavior. The biggest safety factors for Genesis Golf are:

- An "arm's length" clearance from any other person before hitting
- Using the words "all clear," when hitting and answering "CLEAR!" when watching nearby
- No clubs raised above your waist, over your shoulder, swinging from side to side as you wait or listen to instruction
- No throwing balls, intentionally hitting balls at another child (besides "Velcro Man" time) throwing or slamming of the clubs on the ground or walls
- Children are to hold their tempers and release any frustrations in a positive manner please since clubs are dangerous

Participants who remain disruptive after repeated correction from their Instructors may be dismissed from the program. Therefore, the following conduct policies apply directly to each child.

## **As a Participant, I Will:**

- Show respect to others, their rights and beliefs, and treat them as I would like to be treated with courtesy and consideration
- Show respect to staff, and cooperate fully with their instructions
- Know and follow the rules of Genesis Golf
- Communicate in an appropriate manner, which means no foul language or gestures, harsh words or tone of voice
- Conduct myself responsibly and understand that horseplay and unwelcome teasing or unkind behaviors are not allowed
- Use program equipment, supplies, and facilities properly and respect the property of others
- Be fully responsible for my actions and understand that irresponsible behavior will result in disciplinary action

## **As a Participant, I Will Refrain from:**

- Bringing technological games or devices to Genesis Golf including electronic games, phones, or I-pods. If I am observed using devices, they will be confiscated and held for parents to pick up. Genesis Golf is not responsible for damaged, lost or stolen devices



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- Deliberately causing bodily harm to other children or staff. I understand that pushing, kicking, hitting or fighting are not acceptable and will not be tolerated
- Intentionally and/or repeatedly going into unauthorized areas without permission
- Defacing Genesis Golf property or stealing or defacing other people's property
- Refusing to remain with my group or in the designated safe areas when outside

If there is reason to believe a minor may be in possession of prohibited items, such as weapons, tobacco or drugs, the child will be asked to empty pocket and all bags with personal belongings. If the child is found in possession of a prohibited object or substance, the child will be expelled from the program, forfeiting any reimbursement. Refusal to comply with the reasonable request of the Genesis Golf staff in regards to a search will result in expulsion from Genesis Golf.

**Communication:** We take the safety and well-being of our children and team seriously. We work as a team with staff, parents, guardians and children to make sure that our Genesis Golf is a safe place for everyone. Please communicate with us if you hear or see anything that is inappropriate or out of order so that we can properly handle situations AS THEY OCCUR!

### **Coaches & Instructors:**

All coaches/staff have completed childhood clearances on record with Genesis Golf management (PA Child Abuse/Act 151). Furthermore, Genesis Golf has a thorough interview process to ensure that all staff is suitable to work with all levels of children.

### **Dress Code:**

- Dress your child in comfortable clothes (summer shorts and shirt). Golf attire is not needed and may even get damaged due to the extreme stickiness of the SNAG Velcro system
- Sneakers are required. Slip-on shoes/ flip flops or sandals are not allowed.

### **Sick Policy:**

Please be respectful and DO NOT bring your sick child to Genesis Golf. Kids must be fever free for 24 hours before returning.

### **Refunds:**

No refunds will be given except if your child is removed from camp due to disciplinary actions on the child's part. In this case, payment for the remaining weeks will be given for that child only. No additional refunds will be administered.

### **Safety:**

Genesis Golf has systems in place to ensure the safety of children in our programs and to ensure that safety is not compromised. At the start of every session or program, the Genesis Golf staff will address the children as a whole to talk through ALL safety issues. Every coach is responsible for his/her own group. Children will always be supervised when taking water/bathroom breaks. Under no circumstances will a child be left unattended.

**Equipment:** All equipment used onsite is checked and provided by the Genesis Golf staff to ensure it is safe to use. Genesis Golf only uses sports safe equipment. Equipment brought in, such as your own clubs and golf balls, are not the responsibility of Genesis Golf or any of its affiliates. If you or your child damages equipment purposefully in anger or a negligent manner, you are responsible for purchasing a replacement of said damaged equipment.

### **Situations & Problems:**

If you or your child is experiencing problems or difficulties, with other children and/or the staff, Kim Carl, General Manager needs to be notified IMMEDIATELY. You can reach her at [kim@genesis.golf](mailto:kim@genesis.golf) or via phone at 717.993.3028. We want you and your child to have a good experience and need to be notified of situations *as they occur!*